

Statement of purpose

Health and Social Care Act 2008

Part 2

Aims and objectives

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What are your aims and objectives in providing the regulated activities and locations shown in part 3 of this statement of purpose

1. Provide a high standard of medical care and maintain this through continuous learning and training.
2. Be committed to our patients needs
3. Act with integrity and complete confidentiality
4. Be courteous, approachable, friendly and accommodating
5. Ensure safe and effective services and environment
6. To educate and inform patients in order to encourage patients to be proactive in their health and wellbeing
7. To ensure that all members of our team are motivated and have the right skills and training to carry out their duties competently
8. Treat all patients and staff with dignity, respect and honesty
9. Continue to improve our health care services through monitoring and auditing
10. Continuously improve communication with patients using the latest technologies as appropriate

Gibson Lane Practice provides patient services across 3 sites. The practice operates from one patient list and patients are seen by all clinicians across all 3 sites. Patient records are held on SystmOne and are accessible at all 3 sites.

The 3 sites are:

Kippax Health Centre – Gibson Lane, Kippax, LS25 7JN

Hazelwood Avenue Surgery – 3-5 Hazelwood Avenue, Garforth, LS25 2AW

Monk Fryston Surgery – Main Street, Monk Fryston, LS25 5DU

The practice aims to provide our patients with medical consultation, examination and diagnosis by a GP, Nurse or other associated health service e.g. midwife as appropriate.

The practice will strive to maintain equality at all times and all patients will be afforded the same level of service regardless of age, sex, disability, sexual preference, ethnicity, nationality or religious beliefs.

We aim to provide the people registered with the practice with high quality personal health care and to seek continuous improvement of the overall health status of the practice population. We aim to achieve this by developing and maintaining a happy, sound practice which is responsive to its patient needs and expectations and which reflects whenever possible the latest advances in Primary Health Care.

The spiritual, social, psychological and physical aspects of each patient are fully considered. The practice seeks to meet the needs of patients to understand their own bodies, sharing responsibility of each patient's healthcare equally. It achieves this by allowing patients time in a comfortable environment with a person who is knowledgeable and can help them in most areas of their medical requirements. If the Practice is not able to provide the expertise required on site, it will make referrals to the appropriate healthcare professionals in order to help the patient.

The Practice offers a wide range of appointment times from early morning to late evening and Saturday mornings.

Equipment will be maintained at all three sites and this includes a defibrillator, provision of oxygen, nebulisers and emergency medications

The practice will remain fully computerised and use the latest in order to communicate more effectively with our patients.

The practice is registered under the Data Protection Act and we will ensure that patient confidentiality is maintained at all times, by all members of the practice team.

Staff performance is constantly monitored with daily contact with our Managers and yearly appraisals. We identify training needs and ensure that all staff have the skills and knowledge required to perform their duties to the highest possible standard.

Gibson Lane Practice will maintain compliance with all legislative and industry requirements.

The practice will regularly check that the care it offers is the best it can give by conducting patient surveys, audits, comparison against other practices in the CCG and QOF points.

The practice is committed to continually improve our services by learning from and listening to our patients. A patient participation group has been set up to enable the practice to do this.

The Gibson Lane Practice Statement of Purpose

Updated 13/10/2014 Review October 2015

Signed by Registered Manager _____ Dr Diana James_